

ICON Program Overview

eXp SOUTH AFRICA

eXp **SOUTH AFRICA** celebrates all of our agents while also highlighting those who achieve exceptional production levels and exemplify our core values. Agents can achieve ICON status by meeting or exceeding the Program's Production Requirements during their Capping Period. Once involved in the ICON Program, there are additional opportunities for ICONs to earn more awards by "giving back" time, talents, and knowledge to eXp's agent population and also by attending specific eXp-approved events.

ICON agents are an integral part of eXp's culture. ICONs serve as role models, culture keepers, and a source of inspiration to other agents at eXp. To embody the ICON agent status, we ask that all ICONs familiarize themselves with the Program and participate to the fullest extent possible.

Please refer to the glossary of terms defined in the [ICON Program Terms/Glossary](#) (the "ICON Glossary") for an extensive list of program-related definitions and terms; defined terms that are used but not otherwise defined in this ICON Program Overview or the Glossary shall be as defined in the eXp Realty Independent Contractor Agreement ("ICA") or the eXp Policies and Procedures ("eXp P&Ps"). To the extent there may be any conflict between the terms or definitions contained within this ICON Program Overview or the ICON Glossary, on the one hand, and the ICA or eXp P&Ps, on the other hand, the terms contained within the ICA and eXp P&Ps shall be controlling.

Disclaimer: This ICON Program Overview is effective as of **September 1, 2023**. The new policies contained in this document will apply to all ICON agents moving forward. ICONs who have already begun their ICON Cultural Benefit Year will be transitioned to the new points system, and will be awarded points for validated efforts.

ICON Benefits

- Receive **up to 150,000 ZAR** in ICON Stock Awards
 - ★ **75,000 ZAR** by meeting the ICON Production Award Requirements.
 - ★ **70,000 ZAR** by meeting the ICON Cultural Commitment Award Requirement.
 - ★ **5,000 ZAR** by meeting the ICON Status Event Attendance Requirement.
- ICON badge in eXp.World
- Exclusive access to the customizable ICON Brand Kit
- Company-wide recognition via an article on life.exprealty.com, an announcement posted in Workplace, and during Friday Leadership Meeting

ICON PRODUCTION STOCK AWARD REQUIREMENTS:

Any agent that has paid the full Company Commission Cap and has met the additional requirement(s) will achieve ICON status in the month following the qualifying Settled Transaction. All Transactions must be completely settled and properly documented.

Each Capping Period, the agent must meet **ONE** of the following Production Requirements:

Option 1:

- Paid company cap of **150,000 ZAR**, and
- Paid additional capped status transaction fees of **15,000 ZAR**, and
- Minimum of **35** closed transactions

OR

Option 2:

- Paid company cap of **150,000 ZAR**, and
- Minimum Gross Commission Income (GCI) **3,000,000 ZAR**, and
- Minimum of **10** closed transactions

ICON Qualifying Fee is equal to the amount in this Program Overview less Capped Status Transaction Fees paid. Local taxes may apply in addition to the Qualifying Fee.

ICON Production Awards are subject to three years of continuous service and in Good Standing with eXp from the award date. Upon satisfaction of the vesting period, the underlying shares will be issued.

ICON PRODUCTION STOCK AWARD ISSUANCE

Upon review and approval of Production Requirement achievement, the ICON agent will be granted **75,000 ZAR** in restricted stock units of publicly traded eXp World Holdings, Inc. common stock (NASDAQ: EXPI), which vest after three years. These shares of EXPI common stock will be issued and vest so long as the ICON agent remains in good standing and licensed exclusively and continuously with eXp **SOUTH AFRICA** at the three year vesting mark.

Stock awards earned under the Program will be granted at the end of the calendar month in which the ICON agent is recognized (the month following the qualifying Settled Transaction) with the fair market value, as determined by the closing market price of EXPI's common stock on the trading day that is the 15th day of the month. If the 15th day of the month falls on the weekend or a market holiday, the stock award grant price will be based on the fair market value of the most recent trading day. For avoidance of doubt, restricted stock unit awards are subject to vesting and are not deemed issued until vested.

Example: If an agent qualifies for ICON status with a closing on August 5th, they will be recognized as a September ICON and their shares will be granted with a date of September 15th (or the previous Friday if the 15th is on a weekend). Stock will reflect in Shareworks at the end of their achievement month. Their ICON Cultural Benefit Year will run from September to September.

ICON CULTURAL COMMITMENT REQUIREMENT

Community is one of our core values. Successful agents giving back to our agent population feed into the proverbial “rising tides lift all boats” philosophy. While an ICON is in an active ICON Cultural Benefit Year they have the ability to earn an additional **70,000 ZAR** in EXPI common stock by giving back to eXp and/or eXp’s agent population and thereby satisfying the Cultural Commitment requirements.

This Cultural Commitment tracking begins after the agent has achieved ICON status and has been recognized, launching the ICON Cultural Benefit Year. The ICON’s objective in order to earn their stock award is to earn a total of 20 Cultural Commitment points before the end of the ICON Cultural Benefit Year by participating in various “give back” opportunities.

Please see [SOUTH AFRICA ICON Cultural Points Guide](#) for more details on ways to earn points.

ICON CULTURAL COMMITMENT STOCK AWARD ISSUANCE PLAN

In the month following completion of the Cultural Requirements during the ICON Cultural Benefit Year, a final audit will be completed to verify if the ICON agent has met the Cultural Commitment points requirements to earn the additional stock award.

The Cultural Stock Award will be posted in the ICON agent’s Shareworks account the month following the completion of the Cultural Requirements. This stock award has a one-year vesting period. Stock will be issued and vest as long as the ICON agent remains licensed exclusively with eXp for the duration of the one-year vesting period.

ICON EVENT ATTENDANCE STOCK AWARDS REQUIREMENTS

ICON agents have the opportunity to earn a stock award of up to an additional **5,000 ZAR** worth of EXPI common stock in the month following attendance of eXp approved events; a stock award of **2,500 ZAR** worth of EXPI common stock will be issued for each event attended, for a maximum of two events per ICON Cultural Benefit Year.

Due to the nature of date changes within events, we encourage all who have intentions of, or are tracking towards, earning ICON status to attend ALL events. Failure to do so could result in the inability to achieve full stock earnings in the ICON Program. Events credit is issued based on verified attendance at approved eXp events and coordinating achievement of ICON status. Agents cannot receive double credit for one single eXp event.

If the event is in-person, ICONs must purchase the general admission ticket or higher and register onsite at the event to qualify for the event attendance stock awards. If a ticket is purchased from another agent, please email iconaward@exprealty.net. If the event is held virtually, specific guidelines will be provided on how to qualify for the event attendance stock award.

ICON EVENT ATTENDANCE STOCK AWARDS ISSUANCE PLAN

Upon attendance verification, the stock award will be issued at the end of the calendar month following the month of the event with the fair market value, as determined by the closing market price of EXPI's common stock on the trading day that is the 15th day of the month. If the 15th day of the month falls on the weekend or a market holiday, the stock award grant price will be based on the fair market value of the most recent trading day. The ICON Event Attendance Awards do not have a vesting period.